



Bringing Humanity
to the workplace



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SOLUTION BRIEF

Outward Leadership (Masterclass)

Leaders' best efforts often fall short when conflict, communication, and collaboration challenges get in the way. Yet their efforts succeed when they have the mindset, knowledge, and skills to lead their organization in the face of constant change.

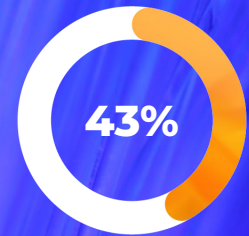
70% of transformation and leadership development efforts fail because they focus on behaviors alone and don't take into account the mindset that drives behavior.

Turn the Fundamentals of Leadership Inside-Out

Arbinger takes a different approach. Because mindset is at the core of behavior change, the key to success lies in empowering leaders to shift from holding people accountable to developing accountable people. *Outward Leadership Masterclass* is designed as a sequel to the 2-Day Developing and Implementing an Outward Mindset program. Arbinger's leadership development solution aims to significantly advance leaders' abilities to implement outward mindset ways of working within their teams and organizations.

“Thank you Arbinger, for enabling this mindset shift in our leaders. We truly enjoyed the journey and feel empowered to start changing our mindsets to be better leaders to create a positive impact for the business and our teams.”

Bernadette Chan
Regional Chief People Officer, VML



Increased Trust in Leaders

Confidence that leaders see and respond to employee needs measured post-implementation in a major metropolitan hospital.



Increase in Sales Volume

Top-line results from a steel supplier 3 years after working with Arbinger and during a period when the market for steel products shrunk by 40%.

Discover our people-centric leadership tools

Our leadership training approach and solutions are based on 45 years of research in the psychology of human behavior and motivation—and experience working with organizations of all types and sizes. With over 38 tools, we help your leaders create an organizational culture that energizes people and relationships.

A 1-Day Leadership Course

This one-day course empowers leaders to overcome executive-level challenges using an outward mindset, helping them better recognize and address the needs, objectives, and challenges of those around them.

In this one day intensive training, leaders will be equipped with a suite of 38 practical tools to help drive implementation efforts across the organization.

Masterclass

Implementing 38 Leadership tools on 30 leadership situations and challenges so that leaders gain knowledge and tools to develop accountable people, foster a collaborative culture, reduce conflict while creating trust, and improve their own strategic leadership skills.

Join us to transform the way we work with others

Key Outcomes

Enhance collaboration and conflict resolution

Mastering conflict resolution builds robust relationships. Being able to effectively address people-related conflicts ensures positive engagement, collaboration and fosters trust in the process.

Improve Employee Retention and Engagement

Help leaders increase retention and eliminate the high cost of turnover through the application of conflict resolution, relationship building, intra- and inter-team collaboration, and communication tools.

Masterclass Agenda

Outward Leadership

Developing Accountable People

Improving Collaboration

Resolving Conflicts and Building Relationships

Outward Mindset Supervision Tools

Building Leadership Game Plans

Prerequisite

Participants must have attended the 2-Day Developing and Implementing an Outward Mindset program